

Invoicing Guidelines

Do you need Support?

**AP Helpdesk** 

E-mail: ap.ch@alcon.com

**Phone:** 00800 2526 6111 **Invoice Format** 

✓ Ensure "bill to address" field is as indicated above

**Invoice Submission** 

eScanning Center

e-mail to:

- X Exela (scanning partner) address - Please DO NOT use it as bill to address)
- ✓ Always send your invoices in PDF format (1 Invoice = 1 PDF)
- ✓ Max PDF size accepted is 350 x 350 mm
- ✓ More than 1 PDF in the e-mail is allowed but no more than 20 PDFs per e-mail and as long as e-mail is not bigger than 4MB
- X No ZIP file or certified email
- X Any additional excel or other attachment format in the same e-mail of the PDF-invoice will be disregarded
- X Do not include non-invoice files in the email with the PDF invoice(s) All other documents and communications must be sent to our generic e-mail address: ap.ch@alcon.com

