

# Invoicing Guidelines

## Do you need Support?

AP Helpdesk



ap.uk@alcon.com

Phone:

00800 2526 6111



#### Invoice Submission

### **eScanning Center**

e-mail to:

apg013.unitedkingdom@alcon.com

**NEW!** In case you are a carrier, please follow <u>CTSI</u> procedure for invoice upload.



#### Bill to address

#### **Alcon Eye Care UK Limited**

Park View, Riverside Way Watchmoor Park, Camberley Surrey GU15 3YL United Kingdom

VAT number: GB566549987



#### **Invoice Format**

- ✓ Ensure "bill to address" field is as indicated above
- X Exela (scanning partner) addressPlease DO NOT use it as bill to address)
- ✓ Always send your invoices in PDF format (1 Invoice = 1 PDF)
- ✓ Max PDF size accepted is 350 x 350 mm
- ✓ More than 1 PDF in the e-mail is allowed but no more than 20 PDFs per e-mail and as long as e-mail is not bigger than 4MB
- X No ZIP file or certified email
- X Any additional excel or other attachment format in the same e-mail of the pdf-invoice will be disregarded
- X Do not include non-invoice files in the email with the PDF invoice(s) All other documents and communications must be sent to our generic e-mail address: ap.uk@alcon.com



#### **Invoice Requirements**

- ✓ Correct Billed to address & Alcon VAT number
- ✓ Your company details:
  - √ Your company address
  - ✓ Your company VAT number
  - ✓ Correct Bank details
- ✓ Always include at least one of the following:
  - ✓ PO Number
  - ✓ Contact person
  - ✓ (Alcon requester name)
  - Business Unit (or cost center)

Alcon will return all invoices, which do not include all the required information.



PO set up + Invoice set up

